

Release Note - 8. December 2021

Bounce Back Profile IDs

The Bounce Back feature provides the possibility to automatically re-synchronize profile ID's (PAR Title, Record Locators, Login ID etc.) to a preferred interface target at the time of profile creation or modification of the profile ID. Which profile ID's are bounce back depends on the custom publish action "COPY".

Bounce back will be executed in case the source of the COPY custom publish action is used with

Source	Description
genPublishState-<target system>.recordlocator	Target system profile Id
genPublishState-<target system>.internallocator	Target system additional profile Id

Examples:

Target system	Description
genPublishState-CSX.recordlocator	Amadeus Record Locator
genPublishState-GALILEO_WS.recordlocator	Galileo PAR Title
genPublishState-WORLDSpan.recordlocator	Worldspan PAR Title
genPublishState-SABRE.recordlocator	Sabre Profile PAR Title
genPublishState-SABRE.internallocator	Sabre Profile ID
genPublishState-CONCUR.recordlocator	Concur Login ID
genPublishState-CYTRIC.recordlocator	Cytric Username
genPublishState-CYTRIC.internallocator	Cytric External Profile ID

Circle Administrators can activate Bounce Back in the agency system setting "Feature", all other Administrators need to contact our faces-support @umbrella.ch to activate the feature.

System settings

Active ☒

Key

Faces features

Faces ☒

Self-booking ☐

Accelerators ☐

PCI DSS

Rail

Browser-Extension ☐

Profile Reminders

Require 2FA for Users

Loyalty points ☐

Residence information ☐

Self-Registration ☐

Bounce-back ☒

A practical example of Bounce Back:

A new Faces profile gets created from a Concur push.

Faces synchronize the profile to Sabre and create a new Sabre Traveller profile and Sabre profile ID.

Concur requires the Sabre PAR and profile ID in the Concur profile.

Bounce back automatically sends the profile back to Concur with the Sabre Traveller profile and Sabre profile ID.

Agency configuration of custom fields to execute the Bounce Back:

Custom publish actions

Action	Profile type	Interface	Source	Target	
COPY	T	Concur Umbrella	genPublishState-SABRE.internallocator	SabreProfileId={}	✗
COPY	T	Concur Umbrella	genPublishState-SABRE.recordlocator	GDSProfileName={}	✗
Add new					

CSV Export single and subsidiaries Company

The Import/Export in the Profile Center offers the possibility to export single, multiple companies or subsidiaries of a parent company. Therefore choose the desired

- single company
- multiple companies click "Add new"
- active "include profiles from subsidiaries" from a parent company

Import/Export

Export

Company

company

Add new

☐ Include profiles from subsidiaries

Travellers (CSV)

Administrators (CSV)

Companies (CSV)

All travellers (CSV)

All travellers with publishing errors (CSV)

All administrators (CSV)

All companies (CSV)

All companies with publishing errors (CSV)

Import

Import option

CSV

Upload from CSV ...