

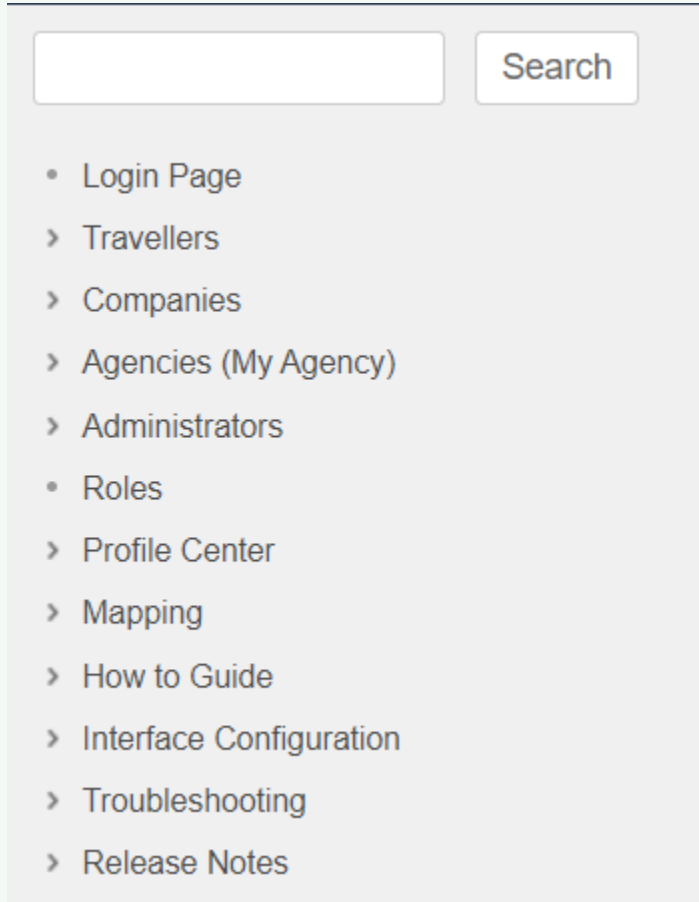
Knowledge Base - Umbrella Faces

Umbrella Faces is a **web-based** application which allows synchronization of all the relevant data of business travellers online. Travel Agencies and Business Traveller have the opportunity to change and modify their data 24/7.

Umbrella Faces runs on secure servers in Zurich, Switzerland. Not only do all our clients benefit from new developments equally but also 24/7 maintenance and operation are included. The adaptive interface works on PCs with any kind of browser and has a great look-and-feel on tablet and smart phones as well. No local installation is necessary.

How to Navigate!

Our documentation has been divided into sections based on the tabs on the Menu-Bar. Each Section has then been subdivided into subsections. We have also added extra information to the documentation (i.e. Troubleshooting). To be able to Navigate, choose the section of interest from the list.



The screenshot shows a navigation interface with a search bar at the top right and a list of sections below it. The sections are organized into two groups: the first group includes 'Login Page', 'Travellers', 'Companies', 'Agencies (My Agency)', and 'Administrators'; the second group includes 'Roles', 'Profile Center', 'Mapping', 'How to Guide', 'Interface Configuration', 'Troubleshooting', and 'Release Notes'. Each item in the second group is preceded by a right-pointing arrow, indicating it is a subsection.

Search

- Login Page
- › Travellers
- › Companies
- › Agencies (My Agency)
- › Administrators
- Roles
- › Profile Center
- › Mapping
- › How to Guide
- › Interface Configuration
- › Troubleshooting
- › Release Notes

The main sections above listed are mostly linked to various subsections. Should you for example be interested in information about the "Privacy Policy" under the "Agencies (My Agency)" tab, you can click on the arrow to expand the section and to see all its subsections. Select the respective subsection for which more information is needed.

Search

- Login Page
- › Travellers
- › Companies
- ▼ Agencies (My Agency)
 - Address
 - Privacy Policy
 - System Settings
- › Interfaces
 - Custom field definitions
 - Custom publish actions
 - Import/export generic setup
 - Customize standard fields
- › Administrators
 - Roles
- › Profile Center
- › Technical & Functional Details
- › Workflow/ Processes
- › Interface Configuration
- › Troubleshooting
- › Release Notes

To know if a section has indeed been expanded, you will see that the arrow faces downwards. If subsections are parent pages, then the same principle as above is used (and an arrow will be visible to help expand the attached pages).

One can also find the relevant information by using the search field as shown in the diagrams above or in the field directly below.

Contact

Umbrella AG

Binzstrasse 33 | CH-8620 Wetzikon

Phone: +41 44 933 53 90

Email: faces-support@umbrella.ch

Support Hours:

Monday – Friday 09.30AM- 12.00PM/ 14.00
- 1700

Web: umbrella.ch | umbrellafaces.com

Browse by topic

A-Z

[faq's/troubleshooting](#)
[mapping-company](#)
[setup](#)

Recently updated articles

-  [Release Notes - on Demand API](#)
Apr 23, 2024 • updated by [Susanne Schlegel](#) • [view change](#)
-  [Release Notes - Sync API](#)
Apr 23, 2024 • updated by [Susanne Schlegel](#) • [view change](#)
-  [Pre-Release Note - April 2024](#)
Apr 22, 2024 • updated by [Susanne Schlegel](#) • [view change](#)
-  [Pre-Release Note - April 2024](#)
Apr 22, 2024 • updated by [Susanne Schlegel](#) • [view change](#)
-  [Amadeus CSX \(WS App - TenzingV2\)](#)
Apr 19, 2024 • updated by [Wolfgang Schuller](#) • [view change](#)
-  [Pre-Release Note - April 2024](#)
Apr 17, 2024 • updated by [Wolfgang Schuller](#) • [view change](#)
-  [Pre-Release Note - April 2024](#)
Apr 16, 2024 • updated by [David Reeves](#) • [view change](#)
-  [Profiles on Demand API Documentation](#)
Apr 08, 2024 • updated by [Remo Räber](#) • [view change](#)
-  [Amadeus CSX \(WS App - Tenzing\)](#)
Apr 02, 2024 • updated by [Wolfgang Schuller](#) • [view change](#)
-  [Profiles on Demand API Documentation](#)
Mar 27, 2024 • updated by [Susanne Schlegel](#) • [view change](#)
-  [Okta traveller profile provisioning integration with SCIM](#)
Mar 26, 2024 • updated by [Remo Räber](#) • [view change](#)
-  [Sabre Sources](#)
Mar 22, 2024 • updated by [David Reeves](#) • [view change](#)
-  [Sabre,Farelogix,Concur and Vibe](#)
Mar 22, 2024 • updated by [Sheila Thorp](#) • [view change](#)
-  [Hotel Chain List](#)
Mar 22, 2024 • updated by [Wolfgang Schuller](#) • [view change](#)
-  [Release Note - 20. March 2024](#)
Mar 19, 2024 • updated by [Sheila Thorp](#) • [view change](#)