

Release Note 17. February 2020

Amadeus CSX: Create new profile in case of error "Record Locator not found"

Amadeus removes profiles in case these are not used for over 700 days. During synchronization, this leads into the error message "RECORD LOCATOR NOT FOUND" and hinders the profile from being published to Amadeus CSX. To avoid this situation, we improved the synchronization such that Faces automatically removes the Profile number within Faces and creates a new Amadeus profile.

Note: All existing errors could be fixed by using the "initiate mass-publishing" in the Profile Center "all erroneous".

New Sabre Sources: General Information, Category & Type

The new Sabre sources synchronizes data to Sabre's "General Information". Using Faces' custom field definitions & custom publish actions, one can synchronize data to a different Category & Type under General Information in Sabre.

Example:

Custom field definitions

Label	Mand.	R/W	CSX prefix	Sabre	Billing	Name	Internal	Field	Validation	Profile type	
Air Travel Remark	Option ▾	READ_ ▾			- ▾	AirTravelRem		TE ▾		- ▾	✗

Custom publish actions

Action	Profile type	Interface	Source	Target	
COPY ▾	- ▾	Sabre ▾	geInternalAirTravelRemark	ΣYC/AIR	✗

Currently, the following Types and Categories can be used:

Sabre Source	General Information
{ }¥C/GEN	Category: General Type: Special Service
{ }¥C/CAR	Category: Car Type: Special Service
{ }¥C/HOT	Category: Hotel Type: Special Service
{ }¥C/PAY	Category: Payment Type: Special Service
{ }¥C/AIR	Category: Air Travel Type: Special Service
{ }¥C/RAL	Category: Rail Type: Special Service
{ }¥C/AIR,T/PE	Category: Air Travel Type: Profile

Self-Registration: Email notification for new profiles

An Email notification is sent to all receivers stored in the "Send system notifications to" at agency level in case a new traveler has "self registered".

Dear Knowledge Base team

The following profile has been created:

Field	Old value	New value
Wolfi Gogo		
E-mail	gogo@umbl.dc	
Greeting	U	
Surname as in Passport	Gogo	
First name as in Passport	Wolfi	
Seat Request	W	

Your Tenzing Profile Caretaker

Profile Center: Publishing errors

A new button is available in the Profil Center for circle and multi agency administrators to display all erroneoues profiles.

Publishing errors

Load Publishing errors